It is suggested to keep your remote running with up-to-date benefits from features, applications, and bug improvement. For more details about firmware upgrade instruction and improvements, please read through the following:

Details and Feature Improvements with v0.0.0.30

- Improve connection checking between remote control and BenQ QS02 Android TV dongle for battery saving on the remote

How to Update Remote Firmware

Please follow the steps below to install BenQ Remote Control Updater app on Android TV to update the remote firmware:

1. Go to and click **"+" (Add app to the favorites)** on the Home screen (optional)
2. Select and click **Google Play Store**
3. Search **BenQ** and select **BenQ Remote Control Updater**
4. Install and operate **BenQ Remote Control Updater**
5. Click **While using the app**
6. Select the remote you would like to do the update
7. Click **Update Now** and **OK** after update and to complete the process "Most updated" will appear on the screen once your remote is loading with the up-to-date firmware

You're also welcome to visit the link below for the insurrection clip of how to update the firmware of BenQ projector remote on my Android TV
https://www.youtube.com/watch?v=X3TkWv-BshE

Please feel free to contact BenQ service center in your area if there's anything else above not clear, or have issues about firmware update.

--- Document Ends ---